

TREETON PARTNERSHIP

Minutes for Trustees meeting at 7pm On Tuesday 20th February 2007 in the Community & Resource Centre

Attendance: Gordon Payne (Chair), Andrea Beckingham (Trustee), Robin Carter (Trustee), Kevin Atkins (Trustee), Catherine Cooper (Finance & Admin Officer), Nic Marshall (Development Manager), Richard Bland (Sustainability Officer), Sarah Gibbs (Trustee), Eric Haycox (Trustee), Trevor Ledger (Treeton Medical Centre), Clive Morgan (member) Caroline Simpson (PCT).

606 Apologies

Reg Littleboy (Trustee), Mick Fellowes (Community Capacity Worker), Chris Edwards (member).

607 Minutes of the meeting 16th January 2007.

It was agreed that these were a true record.

608 Matters Arising

There were no matters arising that were not already covered on the agenda.

609 Correspondence

Nic stated we had received an email from Jackie Mould wishing us the best for the future.

610 Medical Centre:- Presentation of results of Patient Survey

On behalf of Treeton Medical Centre, Trevor Ledger presented the results of the Patient Satisfaction Survey, (which the Practice had undertaken in September 2006), to the Trustees and members, (several of whom are patients of the practice).

Trevor explained how the survey had been organised and then talked through the main findings of the survey and gave a comparison of the Practice's achievement with the previous year and also with the General Practice Assessment Questionnaire (GPAQ) benchmarks for patient satisfaction among other participating practices, where appropriate.

The results of both years' surveys are remarkably similar on many of the indicators. The most improved results were seen in the responses to questions about the **doctors' consultations**.

Satisfaction with receptionists – The practice has registered a 3% improvement in satisfaction with Receptionists. The Practice's mean score was also 3% better than the GPAQ benchmark - a pleasing result for surgery staff.

Trevor talked through some of the areas that the Practice has decided to focus upon in order to make improvements in future scores. These were as follows:

Access to GPs - these scores had fallen slightly on the previous year. The Practice is to continue to publicise the services which the Nurse Practitioner can provide for minor ailments in order to free up more doctors' appointments.

Waiting time at the practice – Satisfaction with waiting times had improved by 1% on the previous year and is 7% better than the GPAQ benchmark. The Practice has also observed that a significant number of patients arrive very early for their appointments,

particularly those who travel by bus. The Trustees suggested that the Practice could recommend a change to the way the survey question is worded in order to ask 'how long were you waiting after the time of your appointment?'

Telephone access to the practice – Results were again almost identical to last year's. Trevor told the meeting that the Practice Reception team is working trying to improve its performance in this area.

Speaking to Doctor on phone for advice – again broadly similar to the previous year. The Practice is going to publicise this facility more widely through its website and, in response to a suggestion made at the meeting, in the March issue of Treeton Community News.

At the end of the presentation, Trustees were invited to ask questions about the survey, which were answered by Trevor.

611 Rotherham Local Development Framework

Gordon stated the new consultation documents were available to look at and developments around the area would have a major impact on Treeton.

A decision has been made to allow some development with some restrictions. On the Waverley site the advanced manufacturing park is already being developed, a commercial development is at the planning stages and the final stage will be housing and green spaces.

Concerns were raised as to impacts of pollution from increased traffic with new housing, industrial services and also the Yes project coming to the area. Any comments on the documents need to be sent in by the end of March.

612 Manager's Report

612a It was agreed that Andrea, Robin and Gordon would do the interviews.

612b Partnership News will go out the first week in March.

612c The TP Trading website is now up and running – thanks to Kevin.

612d TP Trading's launch will be held on Saturday 24th February and everyone is invited to attend.

612e The Community & Resource Centre now has a resources room with a wide range of reference books that anyone can come into the centre and use whilst they are here. The **Village Association** will be having their **AGM on Tuesday 27th March at 8pm**. Everyone is invited to attend and find out what's happening with the Centre.

612f Treeton Torture leaflets have been distributed around the village thanks to Gordon and Chris.

612g A number of people had asked about the Autism Centre, Nic had been in touch with the PR company who had originally been out to discuss the site. They advised that Autism UK had been taken over in the Summer of 2006 and were no longer working with Eden PR and they were not currently offering any information as to what or when something would be built.

612h It was confirmed that Haywood & Co would continue to audit our accounts.

613 Sustainability Officer's Report

613a Richard stated that despite problems with fire damage TP Trading were doing up the Thurcroft site and everything would be ready for the launch on Saturday.

613b A number of staff are now working for TP Wood re-cycling and Richard had received support from volunteers Ron and Geoff. Richard also stated that so far the enterprise had managed to generate £2,300 income.

613c The legal transfer of the Thurcroft site should be complete in March.

613d Richard stated security was one of the biggest issues at Thurcroft and this would be looked at as a priority.

614 PartnerShop

Andrea passed round the details of PartnerShop takings and stated that they had been quite low at the beginning of January but were on the increase again now.

615 The work of Treeton Partnership – the future.

Gordon had collated some health statistics relating to the area which included details of years of potential life lost, comparative illness and disability ratio and records of emergency hospital emissions. He stated that it was important to work together with the Medical Centre and PCT to look at these issues.

It was agreed that we would look again at the future work of the Partnership at the next meeting.

Andrea thanked the Partnership and its members for supporting Community News and stated that it had been given the Duke of York's Community Initiative award.